

CC/PUTL_COS/Stock Exchanges/84

April 19, 2023

To

Listing Department
National Stock Exchange of India Limited
Exchange Plaza, C-1, Block G
Bandra Kurla Complex
Bandra (E), Mumbai – 400 051
Symbol: PGINVIT

Listing Department
BSE Limited
20th Floor, P. J. Towers
Dalal Street, Mumbai – 400 001
Scrip Code:543290 (PGINVIT)
Company Code:12436

Subject: Statement of Investor Complaints of POWERGRID Infrastructure Investment Trust for the quarter and financial year ended March 31, 2023

Dear Sir/Madam,

In terms of the provisions of Regulation 23 of the SEBI (Infrastructure Investment Trusts) Regulations, 2014 read with Paragraph 5.3 of Annexure-B of the SEBI Circular No. CIR/IMD/DF/127/2016 dated November 29, 2016 titled "Continuous disclosures and compliances by InvITs" as amended vide the SEBI Circular No. SEBI/HO/DDHS_Div3/P/CIR/2021/600 dated July 22, 2021, enclosed please find the statement of Investor Complaints of POWERGRID Infrastructure Investment Trust for the quarter and financial year ended March 31, 2023. Kindly take the same on record please.

Thanking You,

Yours faithfully,

**For POWERGRID Unchahar Transmission Limited
(as Investment Manager of POWERGRID Infrastructure Investment Trust)**

Anjana Luthra
Company Secretary & Compliance Officer

Encl: As Above.

CC:

IDBI Trusteeship Services Limited
Asian Building, Ground Floor,
17, R. Kamani Marg, Ballard Estate,
Mumbai – 400 001.

POWERGRID INFRASTRUCTURE INVESTMENT TRUST		
INVESTOR GRIEVANCE REPORT FOR QUARTER AND FINANCIAL YEAR ENDED MARCH 31, 2023		
For Financial Year (FY) 2022-23-Upto March 31,2023		
	All complaints including SCORES complaints	SCORES complaints
Number of investor complaints pending at the beginning of the year.	0	0
Number of investor complaints received during the year ¹	2	2
Number of investor complaints disposed of during the year ¹	2	2
Number of investor complaints pending at the end of the year	0	0
Average time taken for redressal of complaints ²	3 Working Days	3 Working Days

For Quarter Ending (QE) Mar 31, 2023 (Q4 - FY 2022-23)		
	All complaints including SCORES complaints	SCORES complaints
Number of investor complaints pending at the beginning of the Quarter.	0	0
Number of investor complaints received during the Quarter ³	1	1
Number of investor complaints disposed of during the Quarter ³	1	1
Number of investor complaints pending at the end of the Quarter	0	0
Average time taken for redressal of complaints for the Quarter ⁴	3 Working Days	3 Working Days

Complaints pending during FY 22-23							
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

Complaints pending during QE March 31, 2023							
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

Complaints resolved during FY 22-23							
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	2	0	0	0	0	0	2
SCORES complaints	2	0	0	0	0	0	2

Complaints resolved during QE March 31, 2023							
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	1	0	0	0	0	0	1
SCORES complaints	1	0	0	0	0	0	1

Note 1 – Apart from the above-mentioned complaints, 1,461 emails were received from the Investors in FY 2022- 23 - Upto March 31, 2023 regarding general query/ enquiry about the Announcement of Financial Results/ Announcement of Distribution / Profile details / Bank account details / PAN Details / Statement of Income / Distribution Break up / TDS on Distribution / TDS certificate / Annual report, etc. which have been responded within average time of 2 working days.

Note 2 – Time taken from date of receipt of complaint from SEBI (on SCORES) till date of submission of Action Taken Report to SEBI (on SCORES) has been considered for the purpose of calculation of 'Average time taken for redressal of complaints'.

Note 3 – Apart from the above-mentioned complaint, 271 emails were received from the Investors during the quarter ended March 31, 2023 regarding general query/ enquiry about the Announcement of Financial Results/ Announcement of Distribution / Profile details / Bank account details / PAN Details / Statement of Income / Distribution Break up / TDS on Distribution / TDS certificate / Annual report etc. which have been responded within average time of 1 working day.

Note 4 – Time taken from date of receipt of complaint from SEBI (on SCORES) till date of submission of Action Taken Report to SEBI (on SCORES) has been considered for the purpose of calculation of 'Average time taken for redressal of complaints for the Quarter'.

Yours Sincerely,
 KFin Technologies Limited –
 Registrar & Transfer Agent for POWERGRID INFRASTRUCTURE INVESTMENT TRUST.



A N Hariprasad | Unit Manager